Che Bajandas – Product Quality and Process Specialist – San Francisco, California

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Exceptionally well organized, detail oriented, problem solver with a focus on product quality and development and release processes. Proven skills in generating new processes and improving existing ones. Transferable skills relating to project or program management with hands-on experience as a member and leader of software development teams. Managed quality on numerous teams with a focus on the product and took advantage of every opportunity to be involved in product management and planning. Excellent communication and collaboration skills proven through years of leadership and management experience.

Skills and Knowledge

Product management | Project management | Program management | Process improvement | Exceptional organizational skills | Documentation | Presenting to and interfacing with senior leadership | A/B testing | Experimentation | ROI analysis | OKR planning | Agile and waterfall development| SDLC: software development lifecycle | Release management | CI/CD: continuous integration/continuous deployment | Software quality assurance methodologies and best practices | Automation strategy | Quality strategy | Mobile apps | Web apps | APIs | UI/UX testing | Troubleshooting | Root cause analysis | Test casing | Test planning | Frontend | Backend | Data analysis | Change management | Cross functional leadership | Cross team collaboration | Performance management

Technologies

JIRA, Confluence, Linear | Google Suite | GitLab, Git, SVN | Jenkins, GitLab CI, Cloudflare | TestRail, PractiTest, Zephyr | Xcode, Android Studio, VS Code | iOS simulators, Android emulators | App Store Connect, Google Play Console | SQL, JavaScript, Java, Python, TypeScript | Selenium, Appium | Web inspection, cookies, network traffic | Charles Web Proxy | Sauce Labs, BrowserStack | Mac, Windows, iOS, and Android operating systems | Web 3, Crypto, Blockchain

Experience

Product Manager and QA Engineer – Decent DAO   02/2025 – Present
Product manager and quality assurance engineer focused on refining processes and new feature development.

- Built out quality assurance processes from scratch, including full, manual regression test suites.
- Owned product requirement documents, worked directly with design, kicked off features, and tracked them in ticket management software.
- Coordinated the project team and kept all stakeholders updated on progress.
- Researched and developed an automated UI regression testing framework and hooked it up to CI with tests running as a check against pull requests in GitHub.
- Utilized Copilot, VS Code, Selenium web driver, and TypeScript along with required updates to GitHub workflows.

Senior Quality Assurance Manager – Indeed   05/2017 – 03/2023
Team lead, key decision maker, and direct manager of engineers across disciplines and functional teams.

- Established verification and regression testing process for the mobile apps product from the ground up, reducing QA turn-around time for a new app version from months to days.
- Stepped in as acting Product Manager and worked through all stages of development and analysis of an experiment of in-app dark mode. Coordinated UX engineers and software engineers. Performed data analysis and interfaced with data scientist to validate outcomes. Reported progress at regular OKR check-ins.
- Oversaw A/B tests and experiments; analyzed results, made decisions, and took action to dial tests up or down.
- Presented detailed analysis of remote test device solutions to leadership, got alignment on proposal, and acted as point of contact through negotiations with vendor and procurement of a BrowserStack license.
- Worked closely with recruiting as a hiring manager and successfully brought on multiple top performers.

- Oversaw company mandated improvements to release velocity and successfully increased the frequency of app releases from once every 1-2 months to once every week for both iOS and Android (104 releases/year).
- Consistently maintained a 4.5+ app rating for both Android and iOS with at most 1-2 hotfix releases per year.
- Worked side by side with senior automation engineer to establish testing strategy and establish automated testing, bringing coverage up from 0% to 70% of front-end regression test cases.

Quality Assurance Lead – KIXEYE   08/2012 – 05/2017

Team lead, key decision maker, and direct manager of engineers for the flagship product in a high-pressure environment.

- Worked closely with team leads to plan releases and as a key member of daily/weekly rituals including stand up meetings and product feature kick offs.
- Made crucial, gametime product and quality related decisions during game events where timely responses were critical to maintaining revenue streams.
- Took on increased responsibility of the team and made significant changes to processes, increasing efficiency and velocity, allowing for less overtime for team members.
- Essential contributor towards team success in meeting key objectives and company revenue goals through direct oversight of product deliverables.

Education

San Francisco State University

Bachelor of the Arts (BA) in English Literature

2006 – 2010